

Community Comment on the Corporate Business Plan 2017/18 - 2020/21

The following is a record of community comment received on the 4 year Corporate Business Plan 2017/18 - 2020/21 and the Shire's response

ID	Strategy	Action Title	Community Comment	Shire Response
Goal: Leadership and Governance				
1	1.1.1	Undertake community satisfaction survey	Like - Community should have its say more often	Noted - next community Scorecard planned for 2019
58	1.1.2	Review the Shire's website design and management	Like - The website is poor and hard to navigate, have a look at Kal's with the 3 parts across the top	Noted - 17/18 has \$15k to undertake a minor review of the website and in 18/19 \$50k for a major review of the website structure and design
482	1.2.2	Participate in Kimberley Zone Regional Collaborative Group (RCG)	Dislike - Should not cost so much - cost/benefit analysis? Dislike - The Zone has not given the EK anything in return for the \$55k PA. Why does it cost so much for a few meetings	Kimberley Zone RCG provides the Shire an opportunity to discuss and advocate as a united group of Local Governments on key issues affecting the Kimberley region. The Zone also collectively seeks Grant funding that the Shire benefits from as well as develops shared services, programs and activities.
93	1.4.3	Identify opportunities for new income streams that are financially sound and equitable	Like - Stop raising rates above CPI all the time. Create other income such as investing in the Shire	The LTFP sets out a moderate rate increase forecast over the next 10 years. The Shire is well positioned rates wise in the Kimberley with a good mix of income streams. The Shire will consider other investment opportunities inline with our purpose.
172	1.4.3	Develop and implement Asset Management Plan	Like - no additional comment	Noted
		Other Item requested for inclusion	Asset register and proper asset planning	A review of the Shire's asset register will occur during the review of the Asset Management Plan
		Other Item requested for inclusion	Commitment to do everything "in house instead of endless "consultants"	The Shire will always endeavour to use its own resources in the first instance. However there will sometimes be a need for specialist expertise, skills or knowledge and on those occasions the Shire will seek external support to ensure the best advice is given to Council and/or services provided to the community.
		Other Item requested for inclusion	Better communication with the community. The Survey shows the Council know everything and the community are kept in the dark.	The Shire aims to improve the communication with the community and provide greater transparency by developing a Communications Strategy and produce a regular Enews letter about the Shire's activities and decisions. This has been captured in action item #59.
Goal: Physical & Social Infrastructure				
204	2.1.1	Town Centre Regeneration Plan - Kununurra	Like - KNX CBD is a mess	Noted
205	2.1.1	Town Centre Regeneration Plan - Wyndham Port and Three Mile	Dislike - do not need another plan for Wyndham, just need some action Dislike - what is another plan going to do - gather dust with the rest of them Dislike - won't tell us anything we don't already know; we have just completed a rezoning exercise. Dislike - no additional comment Dislike - Use the last three you have done, don't do another one Dislike - no additional comment Dislike - no additional comment Dislike - no additional comment Like - Like you to STOP angle parking on O'Donnell Street near the Rusty Shed Cafe, too dangerous with trucks	The Town Centre regeneration Plan will consider any existing plans in the literature review and will identify actions for implementation including footpaths and parking. The Plan will be developed in house using existing Documents and community will be engaged in the final draft.
213	2.2.1	East Lily Creek subdivision	Dislike - Waste of money, Lakeside has empty blocks	East Lily Creek subdivision identifies future growth for the town of Kununurra in a location close to the town centre and schools. This is a plan for the future and will be required once Lakeside development is completed
222	2.2.2	Liaise with State & Federal Ministers to promote issues relevant to the agricultural industry including pastoral	Like - no additional comment	Noted
223	2.2.2	Identification and mapping of priority agricultural land	Like - no additional comment	Noted
225	2.2.3	Liaise with State Government to promote issues relevant to irrigated, potable or waste water	Like - What happened to the Wyndham non-potable water plan?	The Shire is working with the Water Corporation to start using non-potable water for irrigation in Wyndham.
228	2.2.4	Support the EK Marketing Group for marketing and tourism purposes	Dislike - Should be self funded, not ratepayer funded Should be self funded, self supporting	Tourism is an important economic driver for the East Kimberley. The Shire aims to maintain and grow the benefits to the community from tourism, and will work with relevant partners such as the EK Marketing Group to achieve this aim. The Shire will review the way and purpose operational funding is made available and consider capturing that funding through the Community Grant Program.
227	2.2.4	Provide operational funding to support the Kununurra Visitor Centre	Dislike - Support for the KVC was supposed to be diminishing over the years, if they are good then they should be self supporting	Visitor Centres support and assist visitors to our region with a focus on increasing visitor stay and spend in the Shire. The majority of Visitor centres throughout the State are in receipt of some form of support from Local Government. The Shire will review the way operational funding is made available and consider capturing that funding through the Community Grant Program.

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230	2.2.5	Advocate for improved Information & Communications Technology within the Shire	Like - More competition for Telstra. Better [mobile phone] coverage from other Operators	Noted
231	2.2.6	Advocate for industry and business development	Like - no additional comment	Noted
267	2.3.1	Wyndham - Gambier Street U drainage channel	Dislike - no additional comment Dislike - Not necessary	This drain is at the end of its serviceable life and requires replacement.
550	2.2.10	Economic Development Strategy	Like - no additional comment	Noted
261	2.3.1	Kununurra - Reconstruct Nutwood and Rosewood Streets	Dislike - Why nutwood a priority when main business roads are falling apart, Nutwood have a good surface without pot-holes	The reconstruction of the roads in this area is driven in part to alleviate a significant flooding problem.
252	2.3.1	Wyndham - Road reseal program	Like - Yes reseal roads and upgrade footpaths	Noted
559	2.3.1	Wyndham - Shape Street reconstruct intersection	Dislike - no additional comment Dislike - NOT necessary	The seal at the intersection has failed allowing water to damage the pavement below. The pavement requires reconstruction prior to resealing.
281	2.3.1	King River Road Resheet	Like - no additional comment Like - no additional comment Like - Make sure they run the roller over the road surface because last time it was done, I got a puncture from sharp pieces of shale, thanks. Like - no additional comment	Significant resheeting works are planned for this section of road.
296	2.3.1	Wyndham Airport Building rationalisation	Dislike - no additional comment	Some of the buildings at Wyndham airport require significant maintenance work. A review of the need for the buildings at the airport will be undertaken to determine future need and to assist in the preparation of a forward plan for the buildings.
309	2.3.1	Wyndham Port Waste Water Management	Do something about the Port sewage. Put in a tank and pump into town - just use the mains water easement - dig a trench alongside. Sewerage issue with Port resolved. Fix the Sewerage at Wyndham Port Fix the Sewerage system in the Port if we want any development in the Port	New action created #309 Wyndham Port Waste Water Management to identify options and work with WaterCorp
260	2.3.1	Wyndham - Dulverton St reconstruct road pavement	Like - no additional Comment	Noted
		Other Item requested for inclusion	Port cycle way & maintenance of 3m Cycleway	The Shire is working to establish a trails master plan. Public comment will be invited in the coming months.
		Other Item requested for inclusion	New swimming pool with water park/play area	#448 captures the Upgrade or development of a new Leisure/Aquatic centre. Funding will be sort from the State Government for a inclusion of a water play splash pad.
		Other Item requested for inclusion	Sewerage issue with Port resolved.	New action created #309 Wyndham Port Waste Water Management to identify options and work with WaterCorp
		Other Item requested for inclusion	Do something about the Port sewage. Put in a tank and pump into town - just use the mains water easement - dig a trench alongside.	New action created #309 Wyndham Port Waste Water Management to identify options and work with WaterCorp
Goal: Lifestyle & Environment				
381	3.2.1	Provide an annual "Free Waste Disposal Weekend" for domestic waste	Dislike - Just give out more vouchers so people can use the tip when they need it	Council will consider this issue during its budget deliberations at its July Meeting.
556	3.2.1	Establish Waste Transfer Station in Wyndham	Dislike - no additional comment Dislike - no additional comment Dislike - no additional comment Dislike - No there must be room around Wyndham to have it's own rubbish tip	The existing site in Wyndham is nearly full and a transfer station will allow residents to continue to deposit waste in Wyndham. This will then be transferred to the Shire landfill site. The cost of creating a new site is prohibitive and the Department of Environment Regulation is unlikely to approve any new landfill site at Wyndham.
314	3.3.1	Community Tree Planting Program	Like - More shade in town [needed]	Noted
387	3.3.2	Upgrade Community Banner Poles	Dislike - Current Wyndham poles look OK to me. Dislike - no additional comment Dislike - no additional comment Like - no additional comment	Operational cost associated with the existing poles can be reduced with the use of collapsible poles eliminating the need for working at heights.
274	3.3.4	Kununurra Town site Footpath Upgrade Program	Like - An additional line item for new footpaths in town with additional funding to that in 274 for maintaining and upgrading existing paths. Consider using the \$55k from the Kimberley Zone	The Shire will create action #277 to capture new footpath development within the towns of Kununurra and Wyndham.
275	3.3.4	Wyndham Town site Footpath Upgrade Program	Like - At least one new footpath in town per annum, Port Cycleway maintenance Like - no additional comment	A footpath continuity plan is currently being implemented in Wyndham and the Shire will create action #277 to capture new footpath development.
390	3.3.3	Undertake streetlight upgrades	Like - Install a street light at the end of Spinifex Street, the footpath is pitch black near the rocks and chain fence to avoid being sued by someone.	Upgrades to street lighting are made as funding becomes available.

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416	3.4.1	Upgrade Wyndham waste water reuse treatment facility	Like - no additional comment Like - no additional comment	Noted
419	3.4.1	Wyndham Parks and Gardens Reticulation Upgrade	Like - no additional comment Like - no additional comment	Noted
		Other Item requested for inclusion	An additional line item for new footpaths in town with additional funding to that in 274 for maintaining and upgrading existing paths. Consider using the \$55k from the Kimberley Zone	The Shire will create action #277 to capture new footpath development within the towns of Kununurra and Wyndham.
		Other Item requested for inclusion	Planning for the ring road at Wyndham	A heavy haulage route concept developed by WA Main Roads has been identified in the Draft Local Planning Strategy.
		Other Item requested for inclusion	Why does it take so long to fix things in Wyndham, e.g. light on the Bastion - 6 months???	Light has been fixed Repair was delayed due to contractor unavailable for 3 weeks
		Other Item requested for inclusion	Consider a roundabout at the intersection of Barringtonia and Weaber Plain Road, drivers never stop at the stop sign and kids cross in the middle of the road, someone will get killed one day	This intersection was recently resealed and is not due for reconsideration in the near future. Current traffic data does not indicate a need for a roundabout.
		Other Item requested for inclusion	Fill O'Donnell Street footpath, do it in keeping, not 'modern'. Need to avoid being sued by someone who trips over. We get a lot of elderly tourists.	The problem with the O'Donnell Street footpath has been reported to the Shire's Works Department for maintenance attention.
		Other Item requested for inclusion	Fix the Sewerage at Wyndham Port	New action created #309 Wyndham Port Waste Water Management to identify options and work with WaterCorp
		Other Item requested for inclusion	Fix the Sewerage system in the Port if we want any development there	New action created #309 Wyndham Port Waste Water Management to identify options and work with WaterCorp
		Other Item requested for inclusion	Support/establish a Disability Reference Group - meeting quarterly. The DRG can influence attitudes, goals and aspirations, options + information that can determine customer standards + expectations regarding SWEK's business and services.	At present we are in the process of reviewing and updating the DAIP Plan for Council for endorsement, noting that the plan had its last 5 year major review in 2014. An integral piece of the review will be the reinstatement of the DAIP Committee before the October Council Elections. To this end SWEK staff will be meeting with relevant community members and organisations to seek expressions of interest from interested persons in joining the committee
		Other Item requested for inclusion	Fix the bike paths from port to 3-Mile to 6-Mile. It's important people have somewhere they can exercise - not on the road, or we will have another tragic accident like the recent one in Kununurra.	The Shire is working to establish a trails master plan. Public comment will be invited in the coming months.
		Other Item requested for inclusion	Fix the sewerage in Wyndham Port	New action created #309 Wyndham Port Waste Water Management to identify options and work with WaterCorp
		Other Item requested for inclusion	Fill holes in O'Donnell Street footpath	The problem with the O'Donnell Street footpath has been reported to the Shire's Works Department for maintenance attention.
		Other Item requested for inclusion	Fix Footpaths at Wyndham Port	The Shire is completing an asset management plan for all Shire assets. These issues will be picked up and included for assessment in the Asset Management Plan.
		Other Item requested for inclusion	Improve pedestrian safety by providing crossing points with refuge islands for the path crossing points along Weaber Plan Road. Install Concrete pedestrian refuge islands at the intersections of Erythina Street, Leichhardt Street and Ironwood Drive with Weaber Plain Road to increase pedestrian safety. First Priority - Leichhardt Street. Requested for inclusion supported by 27 community members.	New Action created #273 To investigate the provision of crossing points with refuge island at crossing points along Weaber Plan Road.
		Other Item requested for inclusion	My family and I moved to Kununurra a couple of months ago. We are really enjoying Kununurra but we were really surprised with the lack of sun shade at the playground in Celebrity Tree park. In this climate and the worry of skin cancer it seems crazy to me that no shade is provided for this children.	The Shire will investigate options to provide shade over the play equipment
		Other Item requested for inclusion	Fix up Gully Road at corner near cemetery Road is all broken.	The Shire is completing an asset management plan for all Shire assets. These issues will be picked up and included for assessment in the Asset Management Plan.
		Other Item requested for inclusion	No angle parking on O'Donnell Street near the Cafe, too dangerous with trucks	A parking review for Kununurra and Wyndham will be undertaken in the latter part of 2017. This issue will be assessed.
		Other Item requested for inclusion	Fix the sewerage System at Wyndham Port	New action created #309 Wyndham Port Waste Water Management to identify options and work with WaterCorp
		Other Item requested for inclusion	Put in proper septic System in the Wyndham Port area to allow business to develop	New action created #309 Wyndham Port Waste Water Management to identify options and work with WaterCorp

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Feedback on the Overall process		
What did you like about the CBP?	Well presented	
What did you like about the CBP?	I like how the costs per year are much easier to see and compare on the document	
Other Comments	The Actions remain to be seen	
Other Comments	Happy with SWEK direction/s	
Other Comments	I think there's no need to ask people to break their comments into 3 different groups (leadership, physical, lifestyle etc.) because it's difficult (and probably unnecessary for the general public) to try to figure out where the budget items fit into these groupings.	Noted
Other Comments	Shire should be commended for trying hard to engage with the community, but most people don't read wordy community announcements/notices. Just need to talk to people - most will give verbal feedback if you ask, and they appreciate being included.	Noted